Ipsos MRBI

**INTERNET USAGE QUESTIONNAIRE
(ADULT)**

I.D. No.
(1-4)

Interviewer No.
(5-8)

Assign. No. _____   **Q'aire No.** _____   **Ipsos MRBI/19-076908**

SECTION A – ACCESS AND USE

Q.A1 Do you use the internet yourself?

No, I have never used it	1
Yes, I have used it for a few months	2
Yes, I have used it for about a year	3
Yes, I have used it for a few years	4
Yes, I have used it for many years	5
Don't know	98
Prefer not to say	97

Q.A2 How often do you use the internet?

Never	1
Hardly ever	2
At least every month	3
At least every week	4
Daily or almost daily	5
Several times each day	6
Almost all the time	7
Don't know	98
Prefer not to say	97

Q.A3 Are you able to access the internet whenever you want to or need to?

Never	1
Sometimes	2
Often	3
Always	4
Don't know	98
Prefer not to say	97

Q.A4 How strongly do you agree or disagree with the following statements?
SINGLE CODE

	Strongly disagree	Some-what disagree	Some-what agree	Strongly agree	Don't know	Prefer not to say
a) Devices (mobile phone, computer, tablet) are too expensive	1	2	3	4	98	97
b) There is no signal or poor signal where I live	1	2	3	4	98	97
c) Paying for internet/data is too expensive ...	1	2	3	4	98	97
d) The internet doesn't provide what I want or need	1	2	3	4	98	97
e) The internet is too difficult to use	1	2	3	4	98	97
f) The internet is too time consuming	1	2	3	4	98	97
g) I am worried about my privacy on the Internet	1	2	3	4	98	97
h) The internet is not for people of my age	1	2	3	4	98	97
i) The internet is not for people like me	1	2	3	4	98	97

Q.A5   How often do you go online or use the internet at the following places?
SINGLE CODE

	Never	Hardly ever	At least every month	At least every week	Daily or almost daily	Several times each day	Almost all the time	Don't know	Prefer not to say
a) At work	1	2	3	4	5	6	7	98	97
b) At home	1	2	3	4	5	6	7	98	97
c) In the home of friends or relatives .	1	2	3	4	5	6	7	98	97
d) In a public place (for example, in libraries, cafes, computer shops)	1	2	3	4	5	6	7	98	97
e) When I am on my way somewhere (e.g., on the street, in a bus or car)	1	2	3	4	5	6	7	98	97
f) When I am somewhere by myself	1	2	3	4	5	6	7	98	97

Q.A6   How often do you go online or use the internet using the following devices?
SINGLE CODE

	Never	Hardly ever	At least every month	At least every week	Daily or almost daily	Several times each day	Almost all the time	Don't know	Prefer not to say
a) A mobile phone/ smartphone	1	2	3	4	5	6	7	98	97
b) A desktop computer, laptop or notebook computer	1	2	3	4	5	6	7	98	97
c) A tablet	1	2	3	4	5	6	7	98	97
d) A games console	1	2	3	4	5	6	7	98	97
e) A TV	1	2	3	4	5	6	7	98	97
f) A toy which is connected to the internet [e.g. doll named My Friend Cayla, Hello Barbie, robot i-Que]	1	2	3	4	5	6	7	98	97
g) Internet-connected ("smart") household appliance e.g. thermostat, refrigerator or "smart" household assistant such as Amazon Alexa or Echo	1	2	3	4	5	6	7	98	97
h) A wearable device (such as a watch or a training tracker) that is connected to the internet............................	1	2	3	4	5	6	7	98	97
i) Other	1	2	3	4	5	6	7	98	97

PLEASE READ:
Please indicate how true the following things are of you when thinking about how you use technologies such as mobile phones and the internet. If you have never done this then think of how much this would apply to you if you had to do this now.

Q.A7 On a scale from 1 to 5 where 1 is 'Not at all true of me' and 5 is 'Very true of me', how true are these of you?
SINGLE CODE

	Not true of me (1)	Some-what not true of me (2)	Neither true nor not true of me (3)	Some-what true of me (4)	Very true of me (5)	Prefer not to say (7)
a) I know how to save a photo that I find online..............................	1	2	3	4	5	97
b) I know how to change my privacy settings (e.g., on a social networking site)	1	2	3	4	5	97
c) I find it easy to check if the information I find online is true	1	2	3	4	5	97
d) I find it easy to choose the best keywords for online searches...	1	2	3	4	5	97
e) I know which information I should and shouldn't share online	1	2	3	4	5	97
f) I know how to remove people from my contact lists................	1	2	3	4	5	97
g) I know how to create and post online video or music	1	2	3	4	5	97
h) I know how to edit or make basic changes to online content that others have created	1	2	3	4	5	97
i) I know how to install apps on a mobile device (e.g., phone or tablet)	1	2	3	4	5	97
j) I know how to keep track of the costs of mobile app use............	1	2	3	4	5	97
k) I know how to make an in-app purchase	1	2	3	4	5	97

Q.A8 We are now going to ask you about trust in the news. First we will ask you about how much you trust the news as a whole within your country. Then we will ask you about how much you trust the news that you choose to read or watch. How much do you agree with the following statements:
SINGLE CODE

	Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	Don't know	Prefer not to say
a) I think I can trust most news most of the time	1	2	3	4	5	98	97
b) I think I can trust most of the news I choose to read or watch most of the time	1	2	3	4	5	98	97

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Q.A9 How much do you agree or disagree with the following statements?
SINGLE CODE

	Strongly disagree	Tend to disagree	Neither agree nor disagree	Tend to agree	Strongly agree	Don't know	Prefer not to say
a) The news media (for example, TV, radio or newspapers) does a good job in helping me distinguish fact from fiction	1	2	3	4	5	98	97
b) Social media (for example, Facebook, Twitter, Snapchat, Instagram) does a good job in helping me distinguish fact from fiction..	1	2	3	4	5	98	97

Q.A10 During an average week, in which, if any, of the following ways do you share or participate in news coverage?
SINGLE CODE

	Yes	No	Don't know	Prefer not to say
a) Rate, like or favourite a news story	1	2	98	97
b) Comment on a news story in a social network (e.g. Facebook or Twitter)	1	2	98	97
c) Comment on a news story on a news website...	1	2	98	97
d) Write a blog on a news or political issue (news blog is an online site where one person or several people write about news; usually they write their own opinion or view about a news topic)	1	2	98	97
e) Share a news story via email	1	2	98	97
f) Share a news story via social network (e.g. Facebook, Twitter, LinkedIn)	1	2	98	97
g) Share a news story via messenger (e.g. WhatsApp, Facebook Messenger)	1	2	98	97
h) Post or send a news-related picture or video to a Social Network site	1	2	98	97
Post or send a picture or video to a news website/news organisation	1	2	98	97
j) Vote in an online poll via a news site or social network (online poll means online survey or online voting)	1	2	98	97
k) Take part in a campaign or group based around a news subject...............	1	2	98	97
l) Talk online with friends about a news story (e.g. by email, social media, instant messenger)..	1	2	98	97
m) Talk with friends and workmates about a news story (face to face)	1	2	98	97

Q.A11 In the past month, how many photos or videos have you shared online?

None...	1
1-9	2
10-29	3
30+	4
I don't know	98
Prefer not to say	97

SECTION B – COMMUNICATING, NEGATIVE ONLINE EXPERIENCES, ACTIONS TAKEN

Q.B1 In the last year, have you used the internet to talk or chat to someone you don't know?
This could be on Facebook, a chat room, while playing a game online, etc. Talking or chatting includes sending written messages. As an example, someone you 'don't know' is someone you wouldn't say hello to if you saw them in the street.

Yes..	1
No	2
Don't know..	98
Prefer not to say	97

IF YES IN Q.B1, ASK Q.B2

Q.B2 You said that you have used the internet to talk or chat to someone you don't know. What did you tell them?
MULTI-CODE

Nothing	1
My full name	2
My fake name..	3
My birthday (date of birth)	4
My Home address..	5
My Home phone number	6
My Mobile phone number	7
My Email address..	8
Something that shows my face	9
My real age...	10
A fake age...	11
My hobbies	12
Things I like and things I dislike	13
Something else (specify)..................................	14

Q.B3 In the last year, have you made friends with someone you met on the internet?

Yes..	1
No	2
Don't know...	98
Prefer not to say	97

Q.B4 In the last year, when using social media, have you done any of these things to help keep you safe online?
SINGLE CODE

	Never	Hardly ever	At least every month	At least every week	Daily or almost daily	Several times each day	Almost all the time	Don't know	Prefer not to say
Changed my filter preferences ...	1	2	3	4	5	6	7	98	97
Increased my privacy settings	1	2	3	4	5	6	7	98	97
Blocked people (including 'unfriending')............................	1	2	3	4	5	6	7	98	97
Deleted comments that I have made	1	2	3	4	5	6	7	98	97
Deleted comments that others have made on my profile	1	2	3	4	5	6	7	98	97
Removed my name from photos I have been tagged in	1	2	3	4	5	6	7	98	97
Set up my account so that it does not automatically include my location on my posts...................	1	2	3	4	5	6	7	98	97
Reported someone to the social media company or another organisation...............................	1	2	3	4	5	6	7	98	97

Q.B5 In the last year, have any of these things happened to you online? Click on all the things that apply to you.
SINGLE CODE

	Never	Hardly ever	At least every month	At least every week	Daily or almost daily	Several times each day	Almost all the time	Don't know	Prefer not to say
Had lies or rumours spread about me	1	2	3	4	5	6	7	98	97
Had personal information posted without me agreeing ..	1	2	3	4	5	6	7	98	97
Had inappropriate private photos of me posted without me agreeing	1	2	3	4	5	6	7	98	97
Had others say mean things about me / call me names / etc. (not in a friendly or funny way)	1	2	3	4	5	6	7	98	97
Was excluded or left out by others, e.g. in a group chat	1	2	3	4	5	6	7	98	97
Had people threaten me or say they were going to hurt me	1	2	3	4	5	6	7	98	97
Had someone pretend to be me online	1	2	3	4	5	6	7	98	97
Had my accounts accessed by someone else without me agreeing	1	2	3	4	5	6	7	98	97
I was contacted by strangers / someone I don't know	1	2	3	4	5	6	7	98	97
Had someone steal my money through online fraud	1	2	3	4	5	6	7	98	97
Had my personal information used in a way I did not like (this includes photos)	1	2	3	4	5	6	7	98	97
Clicked on a pop-up link and the device got a virus	1	2	3	4	5	6	7	98	97

ASK Q.B6 IF CHOSE ANY EXCEPT 'NONE OF THESE' IN Q.B5

Q. B6   What happened and how did you feel because of the things that you experienced online? (existing)
SINGLE CODE

	Not true for me	A bit true for me	Fairly true for me	Very true for me	Don't know	Prefer not to say
I felt anger, sadness, fear, helpless, without power..	1	2	3	4	98	97
I didn't feel good about myself	1	2	3	4	98	97
I got a mental health problem (e.g. anxiety, depression)	1	2	3	4	98	97
I felt left out/I lost some of my friends....	1	2	3	4	98	97
My reputation was damaged – people were thinking bad things about me	1	2	3	4	98	97
I started to go badly in my schoolwork ...	1	2	3	4	98	97
I didn't feel close to my family and / or friends	1	2	3	4	98	97
I became more aware of online risks	1	2	3	4	98	97
I became more aware of who my real friends are	1	2	3	4	98	97
I became more able to overcome problems that I experience online	1	2	3	4	98	97
I learnt to use the internet in a more balanced way	1	2	3	4	98	97
I developed a greater understanding of my own behaviour online	1	2	3	4	98	97
Other (please type in_____)	1	2	3	4	98	97

ASK Q. B7 IF CHOSE ANY EXCEPT 'NONE OF THESE' IN Q.B5

Q.B7   What did you do about the experience?
MULTI-CODE

I told my friends/s..	1
I said / wrote something to the bully online	2
I confronted the person/s posting the material in person	3
I searched online for information about what to do	4
I reported what happened to the website or social media company	5
I closed my social media account..	6
I blocked the account of the person upsetting me / doing the wrong thing	7
I changed my email address, mobile number or social media account	8
I reported it to the police..	9
Something else (please type in)	10
I did nothing - I just ignored / forgot about it...	11
I don't remember	12

ASK IF "I DID NOTHING" IN Q.B7

Q.B8   You've told us that you did nothing / just ignored it / forgot about it when those things happened to you online. What are the reasons you did nothing?
SINGLE CODE

	Not true for me	A bit true for me	Fairly true for me	Very true for me	Don't know	Prefer not to say
Because it didn't bother me / I wasn't upset by it	1	2	3	4	98	97
Because I didn't know what to do	1	2	3	4	98	97
Because I know the person/persons doing this and didn't what to get them into trouble	1	2	3	4	98	97
Because I was worried what might happen to me if I reported the people who did it	1	2	3	4	98	97
Because I was worried it would make them do it more / would make it worse.......................	1	2	3	4	98	97
Other (please type in…)	1	2	3	4	98	97

SECTION C – ABOUT YOU

Q.C1   Are you?

Male	1
Female...	2
Prefer not to say	3

Q.C2   How old are you?

18-24	1
25-34	2
35-44	3
45-54	4
55-64	5
65+	6
Prefer not to say.. .	7

Q.C3   Which one of these best describes the area where you live? Please select one option?

Large city	1
Smaller city or large town	2
Medium town	3
Small town	4
Rural area	5
Don't Know...	98
Prefer not to say.. .	97

Q.C4   What is the highest level of school or college that you attended?

I have never been to school	1
Primary level or lower...	2
Inter Cert/ Jumior Certificate	3
Leaving Certificate	4
Third Level – non-degree	5
Third Level – degree or higher	6
Don't know..	98
Prefer not to say	97

Q.C5   Do you have a paid job?

Yes..	1
No	2
Don't know..	98
Prefer not to say	97

<u>**IF NO:**</u>

Q.C6   Why do you not have a paid job?

I am sick..	1
I am retired...	2
I am a student...	3
I am looking for a job	4
I take care of others, or I am full-time in the home	5
Don't know	98
Prefer not to say	97

Thank you for your time completing this questionnaire